OCTOBER 12, 2015  
(8 AM – 4:30 PM)  
“BUDDY TO BOSS”  
SUPERVISOR TRAINING

In this exceptional one-day training you will explore the differences between being a crew/team member and a leader on that crew/team, while examining the unique strengths and growth areas which you bring to the role. You will learn the role expectations of a crew leader, recognize common pitfalls (and how to avoid them), while learning about Best Practices of field/crew supervision. 

Wes Sallenback, Internationally-Recognized Trainer
Fee $149.00 U.S.

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Trans-Border Training & Testing Center

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Wes Sallenback

Internationally-recognized Speaker and Trainer

A renowned specialist in workplace learning

- Born and raised in the Lethbridge area of Southern AB
- Completed a Bachelor of Management degree at the University of Lethbridge, majoring in Human Resources Management and Labor Relations
- Completed a Master of Education degree at the University of Calgary, specializing in Workplace and Adult Learning
- Presently completing a Doctor of Education (Ed.D.) at London Ontario’s Western University, with a focus on Organizational Leadership.

- Spent 4 years working in the Hospitality industry, with a particular focus on Hotel Operations.
- Spent 7 years working in Human Resources Management, within both the public and private sectors.
- Appointments included: Human Resources Manager, Labour Relations Advisor, and Organizational Development Consultant/Corporate Trainer, with a particular focus on Leadership Development initiatives

Today, Wes enjoys a full-time, continuing faculty appointment within the JR Shaw School of Business, at the Northern Alberta Institute of Technology, located in Edmonton, AB

✓ Wes is frequently invited to serve as a speaker/trainer within organizational settings, and always enjoys the opportunity of spending time within such contexts, supporting stakeholder groups in their efforts to advance the shared interests of organizations, and the various employee groups operating within them.
Buddy to Boss – New Field/Crew Level Supervisor Training Course Description

Duration: 8 hours of instruction

Target Audience: New Field Supervisors/Crew Leads/Foreman (0 to 6 mos. in the role).

This course is has direct application for field-based and shop floor supervisors.

Learning (Performance) Objectives

By the end of this course, you should be able to:

1. Identify your accountabilities as a new field supervisor
2. Recognize and respond to the challenges of being a new field supervisor
3. Explore your unique strengths and opportunities for development as a field supervisor
4. Develop a plan of action in preparation for your return to the field

Course Overview

From Buddy to Boss: You will explore the differences between being a crew/team member and a leader on that crew/team, while examining the unique strengths and growth areas which you bring to the role.

Understanding the Field Leader’s role: You will discuss the role expectations of a crew leader, recognize common pitfalls (and how to avoid them), while learning about Best Practices of field/crew supervision.

Communication: You will be given a series of tools that will assist you in setting expectations, and giving instructions to your crew. You will practice using a feedback model that will help you provide feedback more effectively, both positive and developmental. Finally, you will discuss some of the challenges you face as communicator, and develop strategies to both address these challenges, while building upon your strengths in this area.

Action Plan: You will be invited to personalize the material that is contained within the course, by way of a journalized action plan that you will be able to apply back on the job.

Testimonial:

“Wes was able to make all the content relevant to my staff, which consists of diverse tradesmen, and made all the content relevant to them on an individual level. Wes’ insights and ability to read/adapt to the needs of his audience brought out the very best in a room full of learners, many of whom were unaccustomed to a classroom environment. Participants reported that subsequent application of the material gave them greater confidence in handling day-to-day workplace situations. I wish to offer my thanks to Wes, and congratulate him on a job well done!”

Dave Mortenson, Wabash Manufacturing Inc.